

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

|             |                        |   |                   |             |
|-------------|------------------------|---|-------------------|-------------|
| Appl. No.:  | 10/675,719             | ) | Confirmation No.: | <b>6343</b> |
|             |                        | ) |                   |             |
| Applicant:  | ROUSH et al.           | ) | TC/A.U.           | 2643        |
|             |                        | ) |                   |             |
| Filed:      | September 29, 2003     | ) | Examiner:         | OKORONKWO   |
|             |                        | ) |                   |             |
| Docket No.: | 4366-135               | ) |                   |             |
|             |                        | ) |                   |             |
| For:        | USING VOICE OVER IP OR | ) |                   |             |
|             | INSTANT MESSAGING TO   | ) |                   |             |
|             | CONNECT TO CUSTOMER    | ) |                   |             |
|             | PRODUCTS               | ) |                   |             |

**AMENDMENT AFTER FINAL**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

Applicants submit this Amendment After Final to address the final Office Action having a mailing date of April 11, 2008. Please credit any overpayment or charge any underpayment to Deposit Account No. 19-1970.

Please amend the above-identified patent application as follows:

**Amendments to the Claims** are shown in the listing of claims which begins on page 2 of this paper.

**Remarks** begin on page 12 of this paper.